



## Checking the paper feed sensors on the iColor® 500 and 700 printer

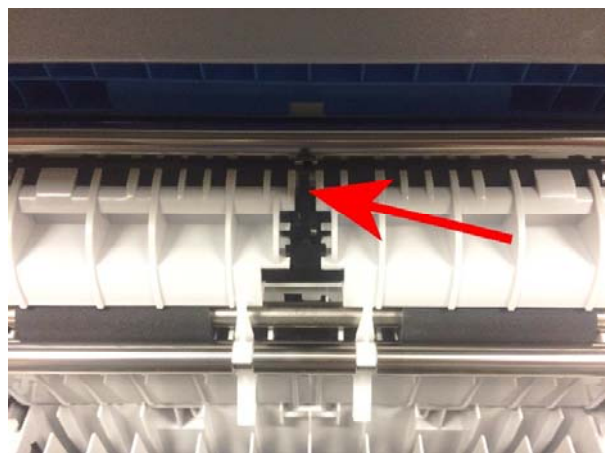
If your printer is showing a paper jam and there are no pages in the printer, a sensor may be stuck. This document will show where each of these sensors are. Each sensor should move freely in the direction of the paper travel path - they should all move away from the paper tray.

To check the sensors, power must be disconnected and all consumables must be removed from the printer (all the toner and drum sets, the transfer belt and the fuser).

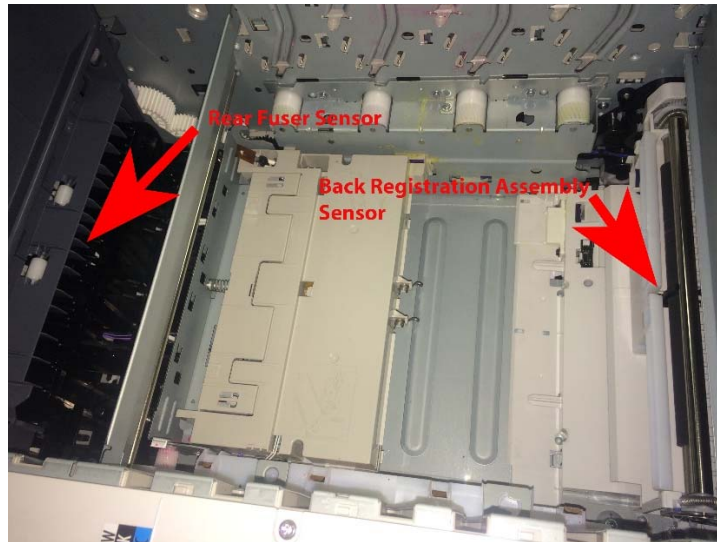
The registration assembly has two sensors, one in the front and one in the back



Full View of front sensor with front door open



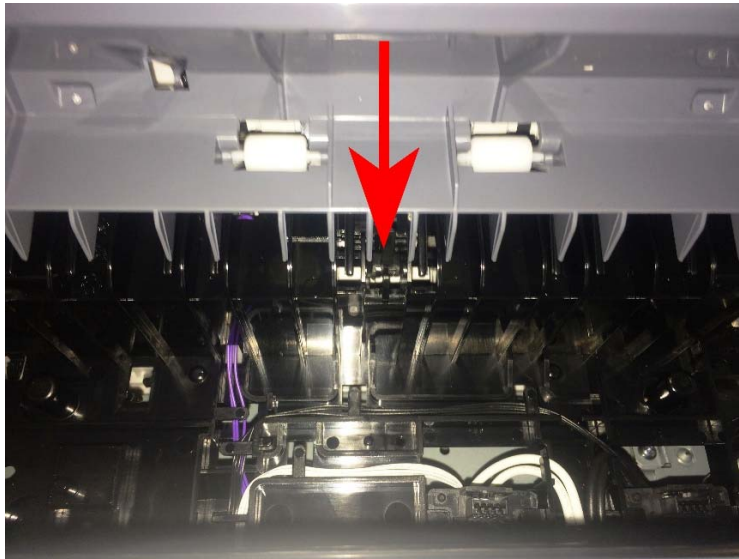
Close up of front sensor



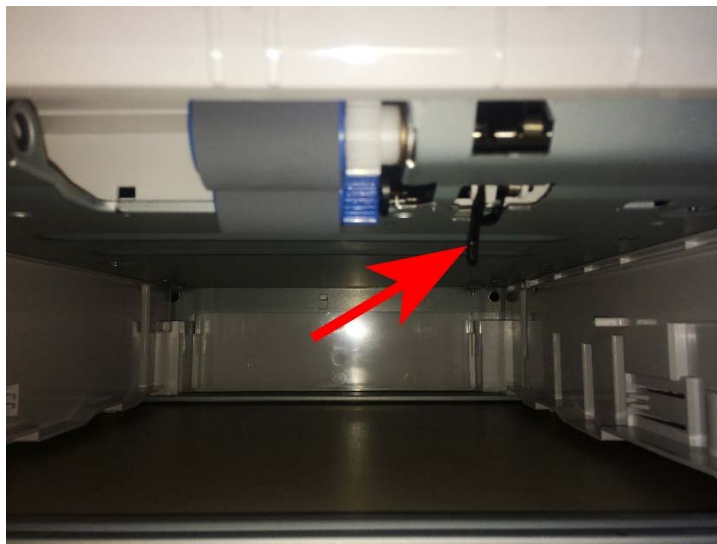
The two inside sensors are shown here with the transfer belt and fuser removed.



Back Registration Assembly sensor



Fuser sensor. (Rear inside of the printer)



Paper tray slot sensor. It should hang down and push up freely.

If not physically broken, the sensors can be freed up by moving them up and down. If the paper was pulled out against the paper path, the sensor could be pulled out of the socket. If it cannot be reinserted or is broken, your printer may need to be sent back to your dealer for service.

Consult the iColor® knowledge base for specific instructions for the iColor® 500 or 700 printers:  
<http://www.icolorprint.com/support>

Technical Support Email: [support@icolorprint.com](mailto:support@icolorprint.com)

Technical Support Phone: 631-590-1040, Option 2